

| GPL-IAF-SM                | OUTPUT  | FOCUS JOB  | INTERNAL AUDIT                   |
|---------------------------|---------|------------|----------------------------------|
|                           | DESCRIP | TION       | DEPARTMENT                       |
| Position: Internal Audit  | Grade:  | Incumbent: | Reports To: Divisional Director, |
| Manager                   | SM      |            | Internal Audit                   |
| Manages: Internal Audit T | 'eam    |            |                                  |

**JOB PURPOSE:** Plans, organizes, directs, controls and coordinates Financial, Commercial and Technical assurance engagements of the Company

# **KEY OUTPUTS:**

- Recommendations for improvement when internal control deficiencies are identified
- Draft audit reports to Divisional Heads soliciting responses to gaps identified and recommendations made.
- Prepare Annual Risk-based Audit Plan addressing areas of significant risk within the Company
- Exception reports highlighting major weaknesses and recommendations for submission to the Divisional Director and the Audit Committee
- Continuous review of the Internal Audit Charter for relevance
- Staff Performance Appraisal
- Monitoring Department budget

# **KEY RESPONSIBILITY AREAS:**

- 1. Design, develop and implement audit plans and programmes to routinely evaluate internal controls for the company's operations (Financial, Commercial and Technical) including contractual and policy compliance and corporate governance.
- 2. Assist in the preparation and development of the annual Internal Audit Risk-based Plan
- 3. Examine and evaluate the adequacy and effectiveness of the organization's systems of internal control and quality of performance in carrying out assigned responsibilities.
- 4. Assess and report on the effectiveness of management systems.
- 5. Assess the financial and commercial processes to detect control deficiencies and weaknesses; develop appropriate recommendations and action plans for remediation.
- 6. Ensure that audits are properly planned, documented and controlled and follows the IPPF International Professional Practices Framework
- 7. Ensure that adequate audit steps are undertaken to verify the completeness, accuracy, ownership and valuation, as appropriate, of a transaction cycle.
- 8. Prudently manage the Division's approved budget
- 9. Monitor Staff performance, punctuality and tardiness
- 10. Maintain confidentiality of all information arising out of internal audit activities and all matters within the Department
- 11. Determine training needs for Internal Audit staff
- 12. Maintain confidentiality of all information arising out of internal audit activities and all matters within the division.

| Core/<br>Leadership                  | Skill Lo<br>Impor |   | Description/Behaviours   |
|--------------------------------------|-------------------|---|--|
| Adoptability &<br>Managing<br>Change | 3                 | Н | Helps others adapt to a changing work environment and to embrace<br>change<br>Promotes the benefits of a proposed change<br>Takes time to question; understand and speak to the underlying<br>needs of stakeholders beyond those initially expressed.<br>Makes/recommends changes to work processes or systems to<br>improve business results.<br>Develops plans and prioritizes resources to effectively implement<br>change<br>Remains focused on the desired outcome to help self and others<br>implement change. |

### **Required Competencies**

| Applying  | 3  | ч | Pecognizes how prior knowledge and skills apply to complex or  |
|---|----|---|--|
| Applying<br>Learning                              | 3  | Н | Recognizes how prior knowledge and skills apply to complex or<br>new circumstances.<br>Develops innovative ways of applying technical/ professional<br>knowledge to handle new challenges.<br>Demonstrates commitment to continuous learning and growth to<br>develop knowledge and expertise.   |
| Communication                                     | 3  | Н | Tailors the content of speech and written communication to suit the<br>level, cultural background and experience of the audience.<br>Establishes communication plans and strategies.<br>Anticipates and prepares for others reactions, adapting tactics to<br>create a specific impact.<br>Communicates complex issues clearly and credibly with widely<br>varied audiences.   |
| Creativity &<br>Innovation                        | 3  | М | Looks ahead and can spot opportunities/obstacles and to develop<br>new approaches, products and services to meet organizational needs.<br>Encourages others to challenge traditional approaches.<br>Asks thought provoking questions to spark others creativity.<br>Support and work with others to produce innovative solutions.  |
| Customer Focus                                    | 3  | Н | Takes time to understand the real underlying needs beyond those<br>expressed.<br>Focus resources on priority areas and /or key customer groups.<br>Always work closely with customers, developing an independent<br>view of their needs and acting in their long term interest.<br>Monitor customer satisfaction and recommends changes to work<br>processes to improve results and service.   |
| Decision<br>Making                                | I3 | Н | Makes complex decisions for which there are no set procedures.<br>Develops innovative solutions that address the root cause of the<br>problem and prevent recurrence.<br>Aligns decisions with organizational goals, direction, ethics and<br>values.<br>Anticipates obstacles and thinks ahead about steps.<br>Makes sound business decisions when faced with complex and<br>contradictory alternatives<br>Defines, communicates and consistently exemplifies the<br>organization's values and ethics |
| Financial<br>responsibility                       | 2  | Н | Understands the current costs of work processes and programs.<br>Balances cost versus benefit in taking action or making cost related<br>decisions.<br>Prepares accurate cost estimates and schedules.<br>Monitors the budget, tracks costs and revenue, where appropriate.<br>Takes corrective action as required.<br>Monitors to ensure the efficient and appropriate use of resources.<br>Continuously looks for methods to improve operational efficiencies  |
| Process<br>improvement &<br>Quality<br>Management | 2  | М | Can identify when Process Improvement methodology should be<br>used to improve a situation<br>Can assemble a process improvement team and deploy basic team<br>forming activities<br>Can provide leadership in applying PI methodology<br>Often holds the role of 'PI Team Leads' and has proven results in<br>moving the project through to successful completion   |
| Results<br>Oriented                               | 3  | Н | .Tackles difficult problems and takes personal responsibility for reaching solutions.  |

|                                   |   |   | Sees obstacles as challenges and develops innovative strategies to<br>overcome them.<br>Strives for continuous improvement and creative solutions.<br>Sets challenging goals and objectives and measures performance<br>against these.<br>Demonstrates the ability to use corporate resources and expertise to<br>achieve desired results.  |
|-----------------------------------|---|---|---|
| Safety Focus                      | 2 | Н | Proactively thinks about his/her safety and the safety of others.<br>Keeps personal and group safety on employees' minds at all times.<br>Adheres to high standards of safety.<br>Reports and / corrects unsafe work conditions.<br>Acts to correct unsafe work habits.   |
| Teamwork                          | 4 | Н | Encourage and empower others making them feel accountable and<br>engaged.<br>Creates new opportunities for individuals to work together, breaking<br>down barriers when necessary.<br>Is a model of cooperative behavior and hold team members<br>accountable.<br>Actively promotes diversity through visible actions and initiatives<br>Manages and balances personal goals with the goals and direction of<br>the Corporation |
| Leading &<br>Developing<br>others | 3 | Н | Sets a strong example through own behavior.<br>Inspires and empowers others to overcome difficulties and achieve.<br>Provides challenging assignments and specific opportunities to<br>broaden employees' skills and experiences.<br>Encourages and acts upon feedback to self.<br>Provides guidance, counsel, direction, and assistance to employees.  |

#### **Technical/ Functional Competencies**

| Technical/Functional   | Skill<br>Level<br>B, W, A,E | 1,2,3,4 |
|--|-----------------------------|---------|
| High level of organizational and Administrative  | W                           | 4       |
| skills   | •                           |         |
| Ability to work independently  | A                           | 4       |
| Brilliant Judgment and Analytical Skills   | W                           | 4       |
| Excellent interpersonal Skills   | Е                           | 4       |
| High degree of integrity and confidentiality   | E                           | 4       |
| High level of proficiency in problem solving related to increased operating efficiency | W                           | 4       |
| Knowledge of Financial and Tax Regulation including NIS, PAYE and VAT                  | W                           | 4       |
| Excellent knowledge of financial practices   | W                           | 4       |

# **REQUIRED EDUCATION AND EXPERIENCE**

1. Certified Internal Auditor (CIA) and/or ACCA, Degree in Accounting or other relevant professional qualifications plus five (5) years' experience in a similar role

CRMA, CGAP &/or fraud certifications would be an asset

# 2. CIA plus seven (7) years' experience

Legend:

| H:       High Requirement. Required performance could not be achieved without<br>demonstration of this competency.         M:       Medium Requirement. Required performance would be difficult to attain without<br>demonstration of this competency.         L:       Low Requirement. Required performance is not dependent on demonstration of this<br>competency.         I,II,III,I       The skill level required for effective performance. Skill levels are defined in the<br>Competency Model         *       If a formal leader, all leadership competencies will apply. A formal leader is<br>primarily responsible for the leadership and/or<br>supervision of others. Duties are generally different than the duties of the others in<br>the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied,<br>but limited on-the-job application.  |
|---|
| M:       Medium Requirement. Required performance would be difficult to attain without demonstration of this competency.         L:       Low Requirement. Required performance is not dependent on demonstration of this competency.         I,II,III,I       The skill level required for effective performance. Skill levels are defined in the Competency Model         *       If a formal leader, all leadership competencies will apply. A formal leader is primarily responsible for the leadership and/or supervision of others. Duties are generally different than the duties of the others in the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.  |
| M:       demonstration of this competency.         L:       Low Requirement. Required performance is not dependent on demonstration of this competency.         I,II,III,I       The skill level required for effective performance. Skill levels are defined in the Competency Model         *       If a formal leader, all leadership competencies will apply. A formal leader is primarily responsible for the leadership and/or supervision of others. Duties are generally different than the duties of the others in the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.  |
| M:       demonstration of this competency.         L:       Low Requirement. Required performance is not dependent on demonstration of this competency.         I,II,III,I       The skill level required for effective performance. Skill levels are defined in the Competency Model         *       If a formal leader, all leadership competencies will apply. A formal leader is primarily responsible for the leadership and/or supervision of others. Duties are generally different than the duties of the others in the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.  |
| L:       Low Requirement. Required performance is not dependent on demonstration of this competency.         I,II,III,I       The skill level required for effective performance. Skill levels are defined in the Competency Model         *       If a formal leader, all leadership competencies will apply. A formal leader is primarily responsible for the leadership and/or supervision of others. Duties are generally different than the duties of the others in the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.   |
| L:       competency.         I,II,III,I       The skill level required for effective performance. Skill levels are defined in the Competency Model         V:       Competency Model         *       If a formal leader, all leadership competencies will apply. A formal leader is primarily responsible for the leadership and/or supervision of others. Duties are generally different than the duties of the others in the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.   |
| initial competency.         initing competencompetencompetence.         i |
| V:       Competency Model         *       If a formal leader, all leadership competencies will apply. A formal leader is primarily responsible for the leadership and/or supervision of others. Duties are generally different than the duties of the others in the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.  |
| V:       Competency Model         *       If a formal leader, all leadership competencies will apply. A formal leader is primarily responsible for the leadership and/or supervision of others. Duties are generally different than the duties of the others in the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.  |
| <ul> <li>* If a formal leader, all leadership competencies will apply. A formal leader is primarily responsible for the leadership and/or supervision of others. Duties are generally different than the duties of the others in the group.</li> <li>Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.</li> </ul>  |
| primarily responsible for the leadership and/or supervision of others. Duties are generally different than the duties of the others in the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.   |
| supervision of others. Duties are generally different than the duties of the others in the group.         B:       Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.   |
| the group.         Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.   |
| <b>B:</b> Basic – Brief, general familiarity. Understanding of where knowledge can be applied, but limited on-the-job application.  |
| B: but limited on-the-job application.  |
| B: but limited on-the-job application.  |
|   |
| Working – Detailed familiarity and understanding. Proficient in applying the  |
| W: knowledge and skills for regular job   |
|   |
| requirements.   |
| Advanced – Comprehensive understanding (in-depth familiarity with fine points).   |
| A: Able to handle complex or non-routine  |
| applications.   |
|   |
| <b>E:</b> Expert – Comprehensive and conceptual understanding. Expert, "go to" resource, can  |
| handle highly complex problems or   |
| Situations.   |

#### This document is validated as an accurate and true description of the job as signified above.

Employee Sign Date

Supervisor Sign Date

Head of Department/Division Sign Date

Date received in Human Resource Division

Date Created/revised