



Dear Applicant

Kralendijk, 11 October 2025

Subject: Request for Information delivery smart meters and Head end system

Dear Applicant,

Water en Energiebedrijf Bonaire N.V. (WEB) is preparing for a tender for the delivery of approximately 30.000 smart meters (15k Electra and 15K Water) and Head End system in the upcoming three years.

WEB has already started a Pilot project with a supplier but wishes to explore current possibilities the market is offering.

Tenderers can apply for this tender by responding to the publication with a letter of interest and providing WEB with the necessary information.

Selection phase:

After submitting their letter of interest the tenderers will receive documents in which further required qualification standards and selection criteria are formulated. To be eligible for participation tenderer has to provide WEB with the necessary documentation to apply for this tender.

After the application has been checked on whether the tenderer meets the set qualifications set by WEB's the tenderer could be invited to the selection phase.

RFP phase:

WEB Bonaire intends to initiate a Request for Proposal (RFP) procedure in Q1 2026, based on the findings and insights obtained from the Request for Information (RFI). Only those suppliers who are deemed suitable based on the RFI evaluation will be invited to participate in the RFP process.

After evaluation of the received entries two parties best meeting the outlined requirements/demands will be invited to take part in the pilot phase.

The pilot phase includes further development and exploration of the possibility's supplier is offering.

Tenderers that are not invited to the pilot phase will receive a letter of explanation.

Tenderers which did not receive an invitation to the pilot phase will be given the possibility of an explanatory meeting.

Discription information

To clarify the requirements set for the communication modules, I would like to refer you to the table below. For further technical requirements regarding the meters, please refer to the specification document 'xxx' attached as an appendix

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Tender schedule:

• Publication RFI	13-10-2025
• Response time	20-10-2025 12.00 hour local time
• Invitation to Selection phase	21-10-2025
• Send in possible Questions	27-10-2025 12.00 hour local time
• Send out answers	01-11-2025
• Submission RFI application	19-11-2025 12.00 hour local time
• Internal review applications	10-12-2025
• Publication RFP*	13-01-2026
• Send questions Information Note	27-01-2026 12.00 hour local time
• Publications Information Note	03-02-2026
• Submitting Proposal	10-02-2026 12.00 hour local time
• Internal Review	27-02-2026
• Possible site visits completion	14-03-2026
• Possible BAFO	28-03-2026
• Awarding contract	04-04-2026

*RFP will only be started after internal approval based on the results of the RFI

Condition

- This Request for Information does not give any claim for purchase. No rights can be derived from participation in this RFI.

Person of contact

If you have any questions regarding this Request for Information you can contact dhr. J.C. van den Hatert, telephone number +31 6 4475 3846 or by email h.vandenhaterter@webbonaire.com

Submission price indication

Should you be interested in participating, kindly submit your application by October 20 2025 12:00 Atlantic-standard time (GMT-4) by email procurement@webbonaire.com, addressed to mr. H. van den Hatert

Looking forward to your application.

With kind regards,

J Cvanden Hatert

J.C. van den Hatert
Procurement Officer a.i.
Water en Energiebedrijf Bonaire N.V.
Tel. +31644753846

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